

LBHP – Returning campers

Rebooking Policy

Campers who adhere to all rules, behaviour and noise standards etc, are able to rebook for the following year.

This is done by sending us an email.

Your booking will be confirmed only when you have received a confirmation email from us and a deposit has been paid (where asked for).

Cancellation Policy

Xmas, NY's bookings (18th Dec – 15th Jan)

Any changes to confirmed dates or full cancellation of a booking must be made prior to the 1st October to receive a full refund of your deposit.

In addition, where changes/full cancellations are notified to us after 1st October, depending on the circumstances, you may lose the right to rebook for the following summer.

Other times

Sites

Reasonable notice of a cancellation must be given (3-4 weeks) to retain rebooking rights.

Cottages

Your deposit is non-refundable 6 weeks before arrival date.

LBHP – New Campers

Cancellation policy

Xmas, NY's bookings (18th Dec – 15th Jan)

Any changes to confirmed dates or full cancellation of a booking must be made prior to the 1st October to receive a full refund of your deposit.

Other times

Sites

Deposits are non-refundable 4 weeks before arrival date.

Cottages

Your deposit is non-refundable 6 weeks before arrival date

In General

If you are unable to fulfil your booking because of Covid restrictions or other exceptional circumstances, then we will refund your deposit in full. However, if you are able to come, but you choose not to, then there will be no refund.

LBHP will consider exceptional circumstances at our discretion as to changes to bookings and full cancellations.

LBHP reserves the right to:

- Accept or decline any booking at its sole discretion

- Change the site location of a booking (with notification)

- Change our prices

LBHP accepts no liability where we cannot fulfil a booking due to circumstances outside our control.